



To: Audit Committee Members

From: Katelyn Kleidosty, Internal Audit Manager
kkleidosty@washoecounty.gov; (775) 830-2550

Date: November 6, 2025

Subject: Fraud Tips Received by Internal Audit and Follow-Up

Summary of Complaints Reported and Follow-Up

A complaint was received by the Internal Audit Division on July 3, 2025, from a member of the public regarding a stolen bank card. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the local police department.

A complaint was received by the Internal Audit Division on August 13, 2025, from a member of the public regarding a timeshare scam. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the local police department and/or the Federal Trade Commission (FTC). The Internal Audit Division provided the website for the complainant to use.

A complaint was received by the Internal Audit Division on September 9, 2025, from an employee about the potential of double invoicing. This complaint is currently being reviewed by Internal Audit. Updates to this item will be provided in the future.

A complaint was received by the Internal Audit Division on September 16, 2025, from a member of the public regarding elderly abuse of their neighbor. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant did not leave contact information; therefore, Internal Audit forwarded the complaint to Nevada Aging and Disability Services Division.

A complaint was received by the Internal Audit Division on September 25, 2025, from a member of the public regarding a Coinbase scam. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to file a police report with the local police department and/or the Federal Trade Commission (FTC). The Internal Audit Division provided the website for the complainant to use.

A complaint was received by the Internal Audit Division on August 26, 2025, from a member of the public regarding a Medicare fraud. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to contact the Health and Human Services – Office of Inspector General. The Internal Audit Division provided the website for the complainant to use.

A complaint was received by the Internal Audit Division on October 15, 2025, from a member of the public regarding an IRS scam. This complaint was not under the purview of the Washoe County Internal Audit Division. The complainant was advised to contact the IRS to file a complaint. The Internal Audit Division provided the website for the complainant to use.

DRAFT